

# Alexander A. Zumbar

# STARK COUNTY TREASURER

110 Central Plaza South ~ Suite 250 ~ Canton, Ohio 44702-1410 Member: Board of Revision

Budget Commission
Data Process Board
Phone (330) 451-7814
Fax (330) 451-7815

# FOR IMMEDIATE PRESS RELEASE

Notice is hereby given that Real Estate Taxes for the **First Half of 2015 are due and payable on or before Wednesday, February 17, 2016**. Please be sure to use the enclosed return envelope and include the bottom portion of your tax bill along with your check or money order made payable to Stark County Treasurer. Write the parcel number(s) on your check to ensure proper credit. Payments that are mailed must be postmarked no later than February 17, 2016 by the United States Postal Service only. Postmarks from private mailing machines are no longer acceptable. After February 17, 2016, a 10% penalty must be charged in accordance with the Ohio Revised Code. In addition interest is charged twice yearly (August 1<sup>st</sup> and December 1<sup>st</sup>) on certified unpaid balances.

The **First Half Mobile Manufactured Home taxes are due by March 1, 2016**. If sending by mail, payments must be U.S. Postmarked by March 1st to avoid penalty and interest. Please return the bottom portion of the bill. Please include your registration number(s) on your check made payable to Stark County Treasurer.

When your mortgage is paid or if it is sold to another mortgage company, it is the property owner's responsibility under the Ohio Revised Code to contact the Treasurer's office to advise them of the change in your mailing address to ensure you receive your tax bill.

Every effort is made to see that you receive your tax bills; however, Section 323.13 of the Ohio Revised Code provides that the property owner is responsible for payments (plus any penalties and interest) even if you did not receive your bill. Please contact us at once if you did not receive your bill by January 22, 2016, or if you have any indication that your tax bill may have been misdirected.

The Treasurer has no authority to increase or decrease your real estate taxes. Any increase or decrease in the amount of your real estate taxes must be attributed to the valuation changes, tax levies or bond issues voted and passed in your tax district. The taxable value shown on your bill is 35% of market value of your property.

If you want to protest your value of your property on which your taxes are based, you must file a formal appeal through the Board of Revision by March 31st of the calendar year. Please contact the Auditor's office (330) 451-7998 or visit their website at <a href="mailto:starkcountyohio.gov/auditor">starkcountyohio.gov/auditor</a> to download the form.

Any member of the National Guard or reserve units of the military who have been called to active duty may apply to the Treasurer's office for an extension of time to pay their real estate taxes. O.R.C. 323.12 (F)

Questions on real estate tax payments can be directed to (330) 451-7814

Questions on Agriculture (330) 451-7294

Questions on Homestead (330) 451-7323

Questions on Property Values (330) 451-7085

Questions on Tax Liens (330) 451-7160

Questions on Prepayments (330) 451-7824

Questions on Delinquent Contracts (330) 451-7823 or (330) 451-7821

Ouestions on Manufactured Home taxes (330) 451-7819

#### When are the first half real estate taxes due?

The first half tax amounts owed are due and payable by February 17, 2016. If sending by mail, your payment must be U.S. Postmarked by February 17th to avoid penalty and interest. Checks should be made payable to Stark County Treasurer. Please include the bottom portion of your bill with your payment and be sure to write your parcel number(s) on your check.

#### When are the first half mobile manufactured home taxes due?

The first half 2016 mobile manufactured home taxes are due by March 1, 2016. If sending by mail, your payment must be U.S. Postmarked by March 1st to avoid penalty and interest. Please return the bottom portion of the bill and include your registration number(s) on your check made payable to Stark County Treasurer.

# What is the Homestead Exemption?

You may qualify for homestead exemption if you are 65 years or older or totally and permanently disabled, have title to your property as of January 1<sup>st</sup>, 2015 and have a household income that does not exceed \$31,000 as determined by State income guidelines. You must obtain the form from the Auditor's office or website at <a href="starkcountyohio.gov/auditor">starkcountyohio.gov/auditor</a> or by calling (330) 451-7323 to see if you qualify.

#### I have a question on the Prepayment Program?

If you make monthly debit payments, the fifth and final debit amount is the amount on your tax bill. Please note your account will be debited on February 10th (one week prior to the due date) for your fifth payment to pay off your first half 2015 taxes. The Prepayments for the second half of 2015 will begin on February 19th. Therefore, your account will be debited twice in February. (February is the ONLY month that two prepayments are debited. If you are not already enrolled and want to enroll in the Prepayment program you can contact Rick at (330) 451-7824 to see if you qualify.

# I have a question on my Delinquent Contract Plan Coupons?

If you make monthly delinquent contract coupon payments, the fifth and final coupon is your actual tax bill which is due by February 17, 2016. Please send your payment in along with the stub for proper credit. Your next series of coupons will be sent out in early February. To speak with Ed call (330) 451-7821. To speak with Chuck call (330) 451-7823.

#### I received a tax bill but normally it goes to my escrow agent. Why did I get the tax bill?

Please check to make sure that it is not a courtesy duplicate copy of your tax bill. The tax bill for the first half has areas that are pink in color. The tax bill for the second half has areas that are blue in color. Please contact your escrow agent and let them know that you received the bill. Ask them to fax to us at 330 451-7815 the correct mailing address information for the tax bill which you received.

### What if I did not receive a tax bill as of yet?

Address changes for your tax billing address are required to be in writing and sent to our office which is located at 110 Central Plaza, South, Suite 250, Canton, Ohio 44702 or by email to the treasurer (treasurer@starkcountyohio.gov) or you can fax your address change request to our office at 330-451-7815. Please be sure to include your parcel number on all correspondence. If you would like to visit our office to obtain a printed tax bill our normal business hours are 8:30am to 4:30pm Monday through Friday. We are closed weekends and all major holidays. The tax amounts owed are due and payable by February 17th. If sending by mail, payments must be U.S. Postmarked by February 17th to avoid penalty and interest. All checks should be made payable to Stark County Treasurer.

# Where can I find my 10% rollback discount?

The 10% Rollback is now called "Non-Business Credit"

## Where can I find my 2.5% owner occupied discount?

The 2.5% discount is now called "Owner Occupancy Credit"

**I have a monthly Auto Debit withdrawal. When will this withdrawal reflect in my account?** The date for the auto-pay from your account is scheduled to be withdrawn on February 10<sup>th</sup>

What Stark County Bank branches are available where I can pay my real-estate tax bill? You can **NO** longer pay your real estate taxes at any Stark County bank branch.

#### Will I receive a stamped receipt if I pay my taxes by mail?

Your cancelled check will serve as your receipt. Please include your parcel number on check. If paying multiple parcels be sure to include a breakdown by parcel and amount with payment.

#### Where should I address correspondence or billing change information?

Please address correspondence or billing address change information to the following address: Stark County Treasurer, 110 Central Plaza South, Suite# 250; Canton Ohio 44702-1410.

#### Where should I send my on-time real estate tax payment(s)?

Please include your parcel number(s) and amount(s) and send tax payments along with your bottom portion of the tax bill(s) by the due date to the following address: Stark County Treasurer, P.O. Box 24815; Canton, Ohio 44701-4815.

If you are paying **AFTER the due date**, then please mail your tax bill to: Stark County Treasurer, 110 Central Plaza South, Suite 250, Canton, OH 44702-1410.